

HCDI TRADING.COM

1530 John Carney Drive

Tyler, TX 75701

(903) 592-2131 OR TOLL FREE 1-866-853-4234

EMAIL: pamk@1hcdi.com

For returns or exchange, please contact us via email or telephone to obtain a Return Merchandise Authorization (RMA) Number.

For your convenience, we have enclosed a preprinted GROUND return shipping label on the OUTSIDE of the package with your invoice. Please save this label! Do not ship anything back until you have talked to our technical support department and have received a RMA number.

RMA # _____ Date _____

All returned machines and monitors must have the asset tag in place and RMA number on the outside of the package. All returns may be subject to a 25% restocking fee, unless the product you received is not as advertised, or the wrong item was shipped. Returns will be processed and fully inspected after they arrive in our warehouse.

Please check the appropriate box: -Refund purchase
-Exchange purchase

Please briefly explain problem: _____

****Note: In the event of system failure, which may occur during shipping, we suggest you check for proper memory and CPU seating. For further assistance, please feel free to call our Toll Free number 1-866-853-4234 to speak to the Technical Support Department.**

Customer Information:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____